



Spring Reimbursement Meeting • April 21, 2023
Crowne Plaza West, Lansing

- 7:00 – 8:00 **Registration/Continental Breakfast**
- 8:00 – 8:15 **MSHO Opening Remarks**
- 8:15 – 9:15 **Chronic Care Management Services**
Ellen Berra, CPC
Provider Outreach & Education
WPS Government Health Administrators
- Joelle Vlahakis, M.D.
Contractor Medical Director
WPS Health Solutions
- 9:15 – 10:15 **Process of Care in Radiation Oncology Billing**
Teri Bedard, BA, RT(R)(T), CPC
Executive Director, Client & Corporate Resources
Revenue Cycle Coding Strategies
- 10:15 – 10:30 **BREAK**
- 10:30 – 11:30 **Addressing Social Determinants of Health**
Cathy Patterson–Financial Navigator (Ascension)
Susan Hill, MAPS, RD, CSO–Dietitian (Henry Ford Health)
Kristen George, LMSW, OSW-C–Social Worker (Cancer & Hematology Centers of W. MI)
- 11:30 – 12:15 **Lunch**
- 12:15 – 1:00 **Navigating VA Insurance**
Patrice Olivo – Program Specialist for Community Care
Saginaw VA Medical Center
- 1:00 – 2:30 **Infusion Billing Perspective**
Jill Young, CPC, CEDC, CIMC
Young Medical Consulting, LLC
- 2:30 – 3:30 **Are You Leaving Money on the Table?**
James H. Leach, MBS, CPMA®
E&M Consulting, Inc.
- 3:30 **Adjourn**