

14TH Annual Fall Payer Update Wednesday, November 1, 2023

Schoolcraft College, Livonia

Agenda

7:00 am – 7:45 am Registration/Continental Breakfast
7:45 am – 8:00 am Welcome

8:00 am – 9:30 am WPS Medicare (General Session)

Mary Muchow

Specialist – Outreach & Education

9:45 am – 10:15 am **PAYER BREAKOUT** (Choose 1)

McLaren (Room W 210B)

Ken Axtell, Provider Relations Representative II - MI

Humana (Room VT 445)

Ashley Bowling, Provider Engagement Executive

10:15 am – 10:45 am **BREAK**

10:45 am – 11:30 am Meridian (General Session)

Alli Leas

Director, Contracting & Network Development

11:30 am – 12:15 pm MDHHS (General Session)

Nicole Hudson

Senior Advisor, Special Projects

Amanda Klein Alisha Webster

Provider Consultant Provider Outreach & Education

12:15 pm – 1:00 pm **LUNCH**

1:10 pm – 1:40 pm PAYER BREAKOUT (Choose 1)

Aetna Better Health of Michigan (Room W 210B) Ana Berta Stephens, Sr. Analyst, Network Relations

WPS Medicare (Room VT 445)

Mary Muchow, Specialist – Outreach & Education

1:45 pm – 3:45 pm Blue Cross Blue Shield of Michigan (General Session)

General Updates

Christina Frison, Consultant, Provider Engagement

Coding Tips

April Boyce, Manager, Quality & Provider Education

Clinical Editing

Amy Frady, Manager, Payment Integrity Prospective Editing

Cancer Care Program

Shoma Pal, Consultant, Clinical Product Development

Provider Portal Q&A

Amanda Wahl, Manager, Provider Portal & Experience

Amy Hall, Senior Analyst, Provider Portal Team

3:45 pm Course Adjourns