



**16<sup>TH</sup> Annual Fall Payer Update**  
**Wednesday, November 12, 2025**  
*Schoolcraft College, Livonia*

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|---------------------|---|
| 7:30 am – 8:30 am   | <b>Registration/Continental Breakfast</b>   |
| 8:30 am – 8:45 am   | <b>Welcome</b>  |
| 8:45 am – 9:30 am   | <b>Legislative Update</b><br><i>James Lee</i><br>Director, State Regulation and Policy<br>Community Oncology Alliance (COA)   |
| 9:30 am – 10:00 am  | <b>MDHHS</b><br><i>Amanda Phillips</i><br>Provider Outreach and Education<br><i>Nicole Salava</i><br>Provider Support   |
| 10:00 am – 11:00 am | <b>BCBSM Program Updates and Provider Engagement</b><br><i>Christina Frison</i><br>Facility Consultant, Provider Engagement and Transformation<br><i>Tamika Edwards</i><br>Provider Engagement Consultant   |
| 11:00 am – 11:30    | <b>BREAK</b>  |
| 11:30 am – 12:00 pm | <b>Molina</b><br><i>Joshua Miller</i><br>Manager, Provider Relations  |
| 12:00 pm – 12:30 pm | <b>McLaren</b><br><i>Ken Axtel</i><br>Provider Representative II  |
| 12:30 pm – 1:15 pm  | <b>LUNCH</b>  |
| 1:15 Pm – 1:45 pm   | <b>Aetna</b><br><i>Nehya Ahmed</i><br>MGR, Network Relations  |
| 1:45 pm – 3:00 pm   | <b>Navigating BCBS Coding Challenges: Strategies for Denial Prevention and Policy Compliance</b><br><i>April S. Boyce, MBA, BSM, CPC, CHA, CMOM</i><br>Manager, Risk Mitigation and Coding<br><i>Amy Frady, MBA, CPC, CPPM</i><br>Payment Integrity Prospective Editing<br><i>Sara Patrick, CPC-A, Manager</i><br>Payment Integrity Prospective Editing |
| 3:00 pm – 3:30 pm   | <b>Reimbursement Update</b><br><i>Deborah McNeilance, CMC, CMIS, CMOM, CPC</i><br>MSHO Reimbursement Consultant   |
| 3:30 pm             | <b>Meeting Adjourn</b>  |