



HAP is NOT leaving the Michigan Market

Recent reports suggesting HAP is leaving the Michigan market are **inaccurate**. HAP has never been more committed to customers in our state, offering strong Medicare, commercial, and individual off-exchange plans —including expansion into 10 new counties and record-high Medicare Advantage enrollment.

Unfortunately, due to unprecedented financial challenges facing the entire health industry, the plan we exclusively offered last year on the ACA exchange – offered as HAP CareSource – is being discontinued in 2026. This change affects approximately 20,000 members, who will continue receiving care through the end of 2025 and can select new coverage during open enrollment.

We understand this change may be challenging for the members who used this particular plan, and we are here to answer any questions our members may have. They can:

- Call HAP CareSource member services at [1-833-230-2099](tel:1-833-230-2099)
- Call [1-800-318-2596](tel:1-800-318-2596) (TTY: 855-889-4325) to shop for a 2026 health plan during Open Enrollment

HAP members can contact member services as follows:

- HMO: (800) 759-3436
- PPO: (800) 944-9399