



16TH Annual Fall Payer Update
Wednesday, November 12, 2025
Schoolcraft College, Livonia

7:30 am – 8:30 am	Registration/Continental Breakfast
8:30 am – 8:45 am	Welcome
8:45 am – 9:30 am	Reimbursement Update <i>Deborah McNeilance, CMC, CMIS, CMOM, CPC</i> MSHO Reimbursement Consultant
9:30 am – 10:00 am	MDHHS <i>Amanda Phillips</i> Provider Outreach and Education <i>Nicole Salava</i> Provider Support
10:00 am – 11:00 am	BCBSM Program Updates and Provider Engagement <i>Christina Frison</i> Facility Consultant, Provider Engagement and Transformation <i>Tamika Edwards</i> Provider Engagement Consultant
11:00 am – 11:30	BREAK
11:30 am – 12:00 pm	Molina <i>Joshua Miller</i> Manager, Provider Relations
12:00 pm – 12:30 pm	McLaren <i>Ken Axtel</i> Provider Representative II
12:30 pm – 1:15 pm	LUNCH
1:15 Pm – 1:45 pm	Aetna <i>Nehya Ahmed</i> MGR, Network Relations
1:45 pm – 3:30 pm	Navigating BCBS Coding Challenges: Strategies for Denial Prevention and Policy Compliance <i>April S. Boyce, MBA, BSM, CPC, CHA, CMOM</i> Manager, Risk Mitigation and Coding <i>Amy Frady, MBA, CPC, CPPM</i> Payment Integrity Prospective Editing <i>Sara Patrick, CPC-A, Manager</i> Payment Integrity Prospective Editing
3:30 pm	Meeting Adjourn